



Legal terms and conditions

1. Collection and delivery.

The collection of the motorhome can be done from Monday to Sunday, being able to be done in the morning or in the afternoon.

both in the morning and in the afternoon. A pick-up and drop-off time shall be agreed between the lessor and the lessee.

The lessor and the lessee shall agree on a pick-up and drop-off time.

It is important that in the event of non-compliance with the return time, you inform the hirer immediately, coordinating

immediately to the hirer, so that a new time can be arranged. The charge for late return is 20. Euro for each hour of delay.

The hirer is liable for any costs, compensation or damages resulting from the fact that other hirer or any other person asserting his claims against the hirer, due to a delay in the delivery of the vehicle

a delay in the delivery of the vehicle, attributable to the lessee.

The extension of the lease must be requested in writing to the lessor with at least 3 days' notice.

The extension of the lease must be requested in writing to the lessor with at least 3 days of the current availability of the lessor.

In case of unauthorised delay, after 4 hours of non-compliance, the contract will be terminated and the lessee will be

the contract will be terminated and it will be understood that the vehicle has been stolen, for which the lessee may file the corresponding

the lessee may file the corresponding complaints and legal actions with the police and the authorities. and authorities.

The vehicle will be returned clean inside and with the waste water tanks (grey water) and the (grey water) and toilet (black water) tanks empty. If this is not the case, a supplement will be charged, 60.

If the drinking water tank is filled with diesel or other fuel, or the diesel tank with water or other fuel, a surcharge of

diesel tank with water or other fuel will incur a penalty of 600 €.

The motorhome is delivered with a full tank of fuel and must be returned in this condition.

If this is not the case, the lessor will charge € 25 per line of the indicator that is missing until the diesel tank is full.

This amount may be deducted from the security deposit.

2. Rental price and deposit.

The rental prices are derived from the price list of the lessor in force at the time of the contract.

at the time of conclusion of the contract. The minimum rental period during certain periods of the year certain times of the year is also derived from the landlord's price list in force at the time of signing the contract.

in force at the time of signing the contract.

The minimum rental depends on the season in which the rental days take place.

The km limits are set at 300km/day. In the event that the client exceeds the

km established at the time of signing the contract, the customer will be charged 0,20€ for each km exceeded.

km exceeded.

The corresponding rental prices include: VAT.

The deposit will be returned after the vehicle has been inspected by a member of the rental company's staff, within a maximum of 48 the rental company, within a maximum period of 48 working hours, provided that the vehicle is in the same vehicle is in the same condition as on the date of delivery.

Important: The customer, from the moment of collection of the vehicle until the delivery, is responsible for the vehicle, its care and responsible for the vehicle, its care and for returning it in perfect condition, just as it was delivered. delivered. Breakages that occur during the rental period will be deducted from the deposit. deposit. The renter accepts to pay the difference if the cost of the damage exceeds the value of the deposit. exceeds the value of the deposit.

If it is not possible to assess the damage immediately, the lessor shall have 30 days in which to do so. will have 30 days to carry out the liquidation and return the deposit if necessary or claim the difference between the deposit and the cost of the damage. the difference between the deposit and the cost of the damage.

In the event of a claim, the amount of the insurance excess will also be deducted from the deposit. insurance excess shall also be deducted from the deposit.

In the event that the vehicle is impounded or impounded due to the fault of the Hirer, all costs shall be at the Hirer's expense, all costs shall be borne by the Hirer, including the loss of profit of the lessor for the duration of the immobilisation. for the duration of the immobilisation of the vehicle.

3. Restriction of use.

The hirer declares that the persons who will drive the vehicle are over 26 years of age, have a valid Spanish or European Union driving licence and are fit to drive the vehicle. 26 years of age, have a valid Spanish or European Union driving licence and are able to drive the rented vehicle in Spain. to be able to drive the rented vehicle in Spain and that their licence is more than 2 years old. 2 years old.

It is forbidden to travel outside the EU countries.

It is forbidden to park or camp in unauthorised places, under penalty of a fine to be paid by the hirer, as well as the tenant, as well as any kind of fines, judicial and extrajudicial expenses derived from any traffic or traffic offence derived from any traffic offence or of any other type, which are directed against the vehicle, during the directed against the vehicle, during the duration of the contract.

It is forbidden to smoke in the vehicle, and it is also forbidden for animals to enter the vehicle. motorhome. If, on returning the vehicle, it is found that there is a smell of tobacco, unpleasant odours, animal odours smell of tobacco, unpleasant smells, animal smells or any other kind of smell, the renter will have to pay for the loss of the 600 the loss of the 600 € deposit or the part that corresponds after covering the costs of ventilation, cleaning or removal of the odour. ventilation, cleaning or the elimination of the smell of tobacco, including the losses generated by the the renter is unable to rent the vehicle for a certain period of time due to this reason. reason.

4. Reservation

Reservations are only binding after confirmation by the landlord.

After the landlord has provided written confirmation of the reservation, a deposit of 35 % of the total rental amount is to be

a deposit of 35 % of the total amount of the rental must be paid within a maximum of five days.

five days. The reservation is then binding for both parties. On

If the tenant does not meet this deadline, the reservation is no longer binding for the landlord.

the lessor.

In the event that the customer cancels the binding reservation, the latter must pay the following cancellation fees, calculated as follows

The following cancellation fees calculated on the basis of the first confirmed booking:

- up to 50 days before the start of the rental period, 15% of the reservation.

- between 49 and 15 days before the start of the rental period, 50% of the reservation.

- less than 15 days before the start of the rental, 80% of the reservation.

- on the day of rental or in case of non-collection of the vehicle, 100% of the reservation.

5. Behaviour to follow in case of accident.

In the event of an accident, theft, fire or damage caused by game animals, the hirer shall immediately inform the police and the

must immediately inform the police and the hirer by calling the contact telephone number (the telephone number is stated on the booking confirmation).

contact telephone number (the telephone number is stated in the rental contract), at the latest on the working day following the day of the accident.

working day following the day of the accident.

Responsibility for the event will never be acknowledged or prejudged, except in the case of an "Amicable Accident Declaration".

Friendly Declaration of Accidents". The Hirer must obtain all the information from the opposing party and any witnesses

party and witnesses, which together with the details of the accident will be sent to the lessor within the indicated period.

to the lessor. Immediately notify the authorities of the accident if the other party is at fault.

the other party is at fault. The accident report must be handed in duly completed

The accident report must be duly completed and signed at the latest at the time of returning the vehicle to the lessor.

the lessor. The document must include the name and address of the persons involved,

their driving licence details, the details of the other party with the name of the insurance company and the policy number.

the name of the insurance company and the policy number, the details of any witnesses and the number plates of the vehicles involved.

registration numbers of the vehicles involved.

In the event of theft or robbery of the vehicle, it shall be reported to the competent authority immediately, and a copy of the report shall be sent to the lessor, together with the keys of the vehicle, within a maximum period of time.

keys of the vehicle, within a maximum period of 24 hours; otherwise, the insurance and coverage contracted

the insurance and cover contracted.

Not to abandon the vehicle without taking adequate measures to protect and safeguard it.

Contact the Roadside Assistance Company contracted with the Insurer if necessary.

contracted with the Insurer.

In the event of non-compliance by the lessee with any of these measures, if they are applicable, the lessor may claim for damages.

the lessor may claim damages from the lessee for damages caused by negligence on the part of the lessee, including

negligence on the part of the lessee, including loss of profit during the time the vehicle is immobilised. of the vehicle.

6. Defects of the motorhome.

The Hirer's claims for damages due to defects not attributable to the Rental Firm are excluded.

for defects not attributable to the Rental Firm are excluded.

In the event that the client during the rental period has a problem with the vehicle

(and this problem is the result of a fault or defect in the motorhome), the client understands that the

manufacturer is

that the manufacturer is responsible for the problem and therefore the client must make a claim to the manufacturer of the vehicle or motorhome.

manufacturer of the vehicle or motorhome.

The lessor is exempted from these responsibilities as the vehicle is under manufacturer's warranty.

under manufacturer's warranty.

If the rental is interrupted due to defects or faults in the motorhome, there is no right to a refund or compensation from the lessor.

the Hirer shall not be entitled to a refund or compensation for the aforementioned reasons.

reasons mentioned above.

7. Hirer's liability, comprehensive insurance with excess.

The hirer shall under no circumstances be exempted from his civil, administrative, criminal or any other kind of liability,

administrative, criminal or any other type of liability resulting from an accident or wilful misconduct.

wilful misconduct.

The lessee undertakes to respect at all times the obligations and limitations described in the current Code of Circulation

described in the current Highway Code and undertakes to:

* Not to allow other persons to drive the vehicle other than himself or those who are expressly authorised to do so.

Not to allow other persons to drive it other than himself or those expressly authorised to do so.

* Not to carry more passengers than those specified in the vehicle documentation.

* Not to drive the vehicle off the road network or on any unsuitable terrain (unpaved roads).

(unpaved roads)

It is expressly forbidden to travel to any country that is at war or in warlike conflict.

warlike conflicts.

8. Responsibility of the lessor, prescription.

The lessor delivers the vehicle in perfect condition, having carried out all the checks and maintenance necessary for its proper

and maintenance necessary for its proper functioning. The lessor is not

be responsible for mechanical failures or breakdowns due to misuse of the vehicle, nor is it responsible for responsible for expenses, delays or damages in any way produced, directly or indirectly, as a result of such failures or breakdowns.

indirectly as a result of such failures or breakdowns.

If for reasons of force majeure, fortuitous reasons or reasons beyond the control of the lessor, it is not possible to deliver the vehicle on the agreed date.

the vehicle on the agreed date, this shall not entitle the lessor to compensation, except for the return by the lessor to the lessee.

The lessor shall refund the lessee the amount of money paid by the lessee.

The lessor assumes no liability to the lessee for the lessee's car which is parked free of charge on the premises.

the Hirer's car which is parked free of charge on the Hirer's premises during the rental period of the motorhome.

of the Rental Firm during the rental period of the motorhome.

The use of the motorhome's accessories is not included in the rental price of the motorhome.

The use of accessories is not included in the rental price of the motorhome and there is no charge for the rental of accessories.

9. Security.

The hirer shall ensure at all times that the gas cookers are locked and that the keys are locked.

The Hirer shall ensure at all times that the gas burners are closed and that the gas shut-off valves are closed. In the event of non-compliance with

In the event of non-compliance with this point, the hirer is responsible for this.

Passengers must be seated at all times, with seat belts properly fastened.
correctly fastened.

The hirer is responsible for the safety of the vehicle and the passengers, and must therefore must take the necessary safety measures to ensure the safety of the passengers and the vehicle.
passengers and the vehicle.

The lessor recommends that the vehicle is always in safe places, such as camp sites or areas suitable for this purpose.

Camp sites or other suitable areas.

Yours sincerely

The logo for Karavaneando features a thick, green, wavy line that starts on the left, curves upwards and then downwards to the right, ending in a small hook-like shape.
karavaneando
vacaciones que dejan huella